

AUDI DEALER COMMUNICATION

Repair Available - Safety Recall 47N6 - Gas Bubbles in Rear Brake System

This notice is for: ✓

- ✓ Dealer Principal
- ✓ Parte Manager
- Warranty Administrator

- General Manager
- Comico Advisor
- ✓ Technicians

✓ Sales Managers

Date: June 18, 2018

Issue:

Due to a supplier production issue, the brake caliper piston coating was not applied according to manufacturing specifications. This can allow gas bubbles to form in the brake system, reducing vehicle brake performance and increasing the risk of a crash.

Repair:

- REPAIR AVAILABLE June 19, 2018
- Repair instructions available in ELSA/ServiceNet
- Bleed the rear brake system
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle <u>before delivery to consumers</u>.

Precautions

Owners are advised to contact their Audi dealer immediately if they have any concerns about the vehicle's braking system.

Notes:

- Vehicles: Certain 2018 MY Audi Q5 & SQ5
- Schedule owner repairs immediately
- Owner mailing –Anticipated June 2018

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

<u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Audi Customer Protection 47N6_DLR_LAUNCH