



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 28, 2018

Ms. Debbie Kauffman
MORryde International, Inc.
1966 Sterling Avenue
Elkhart, IN 46516

NEF-150MR
18V-367

Subject: Insufficient U-Bolt Torque Causing Axle Separation

Dear Ms. Kauffman:

This letter serves to acknowledge MORryde International, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FORD/E-450/2018

Mfr's Report Date: June 1, 2018

NHTSA Campaign Number: 18V-367

Components:

SUSPENSION:FRONT:SPRINGS:LEAF SPRING ASSEMBLY:U-BOLT, LEAF SPRING TO AXLE

Potential Number of Units Affected: 904

Problem Description:

MORryde International, Inc. (MORryde) is recalling certain 2018 Ford E-450 chassis modified for transit bus use. The U-bolts on the rear axle that hold the leaf spring and rear axle together may have been insufficiently tightened.

Consequence:

The loose U-bolts may further loosen or break allowing the axle to separate and cause a loss of control, increasing the risk of a crash.

Remedy:

MORryde will notify the chassis purchasers, and dealers for those companies will inspect the tightness of the U-bolts, replacing or tightening the U-bolts as necessary, free of charge. Owners may contact MORryde customer service at 1-574-293-1581.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received MORryde's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

We assume that you will not be doing the repairs, therefore cannot report recall completion rate data to us.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement