



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

June 28, 2018

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150MR
18V-366

Subject: Insufficient U-Bolt Torque Causing Axle Separation

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ELKHART/ECE4/2018
FOREST RIVER/ROCKPORT/2018
GLAVAL BUS/COMMUTE/2018
STARCRAFT BUS/ALLSTAR/2018-2019
STARCRAFT BUS/ALLSTAR MVP/2018-2019
STARCRAFT BUS/SENATOR II/2018-2019
STARCRAFT BUS/SENATOR II MVP/2018-2019

Mfr's Report Date: June 1, 2018

NHTSA Campaign Number: 18V-366

Components:

SUSPENSION:REAR:SPRINGS:LEAF SPRING ASSEMBLY:U-BOLT, LEAF SPRING TO AXLE

Potential Number of Units Affected: 144

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2018 Forest River Rockport, Elkhart Coach ECE4 and Glaval Bus Commute, and 2018-2019 Starcraft Bus Allstar, Allstar MVP, Senator II and Senator II MVP transit buses. The U-bolts on the rear axle that hold the leaf spring and rear axle together may have been insufficiently tightened.

Consequence:

The loose U-bolts may further loosen or break allowing the axle to separate and cause a loss of control, increasing the risk of a crash.

Remedy:

Forest River has notified owners, and dealers will inspect the tightness of the U-bolt, replacing or tightening the U-bolt as necessary, free of charge. The recall began June 27, 2018. Owners may contact Rockport customer service at 1-888-711-1600, Glaval customer service at 1-800-445-2825, Starcraft customer service at 1-800-348-7440, and Elkhart customer service at 1-866- 478-7652. Forest River's number for this recall is 51-0752.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement