



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

June 8, 2018

Mr. Kenneth Bush  
Department Manager, Government Relations  
Suzuki Motor of America, Inc.  
3251 E. Imperial Highway  
Brea, CA 92821

NEF-150JK  
18V-331

**Subject:** Transmission Control Module may Fail

Dear Mr. Bush:

This letter serves to acknowledge Suzuki Motor of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

SUZUKI/KIZASHI/2013  
SUZUKI/SX4/2013

**Mfr's Report Date:** May 17, 2018

**NHTSA Campaign Number:** 18V-331

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MODULE (TCM, PCM)

**Potential Number of Units Affected:** 5,786

**Problem Description:**

Suzuki Motor of America, Inc. (Suzuki) is recalling certain 2013 Suzuki Kizashi and SX4 vehicles equipped with a Continuously Variable Transmission (CVT). The Transmission Control Module (TCM) may fail causing a reduction in speed or reduced vehicle acceleration.

**Consequence:**

A reduction in vehicle speed or reduced acceleration can increase the risk of a crash.

**Remedy:**

Suzuki will notify owners, and dealers will replace the TCM, free of charge. The recall is expected to begin in June 2018. Owners may contact Suzuki customer service at 1-800-934-0934. Suzuki's number for this recall is 4005 to 4008.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

We have received Suzuki's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

The information in your report suggests that Suzuki may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement