



JUNE 2018

IMPORTANT SAFETY RECALL 18V-322

Dear McNeilus Vehicle Owner:

Ref: McNeilus Concrete Mixer Bridgemaster V trucks with optional composite hydraulic tanks

VIN: <<NOTE: Either insert VIN or reference attached VIN list>>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

McNeilus has decided that a defect which relates to motor vehicle safety exists in certain McNeilus Concrete Mixer Bridgemaster V trucks with optional composite hydraulic tanks. These vehicles were built between March 14, 2008 and April 19, 2018.

! I M P O R T A N T !

- Your McNeilus vehicle is being recalled.
- Contact McNeilus toll free at 1-888-686-7278 for any questions.
- This recall repair will result in **no cost** to you.

Why is a recall being conducted?

McNeilus has identified that some Concrete Mixer trucks equipped with an optional composite hydraulic tank may rupture. An operator overfilling the hydraulic tank or a leaking hydraulic cylinder seal on the Bridgemaster axle cylinder could cause the tank to overpressurize. If the check valve in the filler neck of the hydraulic tank seals, the tank can rupture if the tank is overpressurized. A ruptured tank may cause hydraulic fluid to spill. The ruptured tank could cause injuries from plastic debris. The spilled hydraulic fluid could be hot which could cause burn injuries. If the vehicle is on the road when the tank ruptures, the broken tank pieces or spilled hydraulic fluid may cause a road hazard.

What are we doing about the problem?

McNeilus will provide a TSB to customers that instructs how to inspect and verify if the hydraulic tank filler neck on their truck needs to be replaced. If needed, McNeilus will provide a new filler neck, per the TSB. The new filler neck has a different check valve than the old filler neck which ensures that tank pressure will release so that the tank will

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not rupture.

What should you do?

- Inspect the composite hydraulic tank filler neck via the inspection procedure in the TSB. If the filler neck requires replacement, please follow the procedures in the TSB to replace the filler neck with a new design filler neck.
- The repair should take less than 1 hour.
- If you have any questions or require further assistance, contact McNeilus at 1-888-686-7278.

What if you no longer own this vehicle?

If you no longer own this vehicle, please contact McNeilus at 1-888-686-7278 to assist us in updating our records.

Who should you contact if you have further questions or concerns?

If you have further questions, please contact McNeilus at 1-888-686-7278 to allow us to assist you.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have had the filler neck replaced due to a similar failure prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact McNeilus at the number listed above.

If McNeilus fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to:

The Administrator, National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE.,
Washington, DC 20590;
or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153);
or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,
McNEILUS COMPANIES

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