

Navistar, Inc. 2701 Navistar Drive Lisle, IL 60532 USA

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# MAILED

## MAY 23 2018

## Compliance Dept.



**MAY 2018** 

## IMPORTANT SAFETY RECALL 18507 NHTSA RECALL NO. 18V-306

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer.

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2019 LT™ series trucks built 01/08/2018 thru 04/21/2018 with feature code 29WAY (brake drums – rear), 504312 (Slack adjusters, self-adjusting – rear), and 504455 (Brake linings – rear).

#### REASON FOR THIS RECALL

The combination of these specific brake components may cause brake drag resulting in elevated drum temperatures. Continued brake drum overheating over time could result in a portion of the drum separating from the vehicle.

#### RISK TO MOTOR VEHICLE SAFETY

If a portion of the brake drum separates from a wheel end during operation on the roadway, the loose part could hit another vehicle resulting in a vehicle crash.

#### **DEFECT REMEDY**

The repair will involve replacement of the brake drums, brake shoe linings, and slack adjusters. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 4 hours and 30 minutes to complete.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at http://www.internationaltrucks.com.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

#### IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.

### **ACTIONS YOU SHOULD TAKE**

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