

May 31, 2018

Mr. Mike Becker Director of Corporate Compliance Forest River, Inc. 2324 Century Drive Goshen, IN 46528

Subject: Missing Air Cycling Fan on Refrigerator

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: FOREST RIVER/SURVEYOR/2018

Mfr's Report Date: May 4, 2018

NHTSA Campaign Number: 18V-296

**Components:** EQUIPMENT:RECREATIONAL VEHICLE

Potential Number of Units Affected: 29

## **Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2018 Forest River Surveyor recreational trailers, model SVT241RBLE. The refrigerator in the slide room may not have an air cycling fan to cool the refrigerator parts, which can cause the refrigerator to overheat.

## **Consequence:**

If the refrigerator overheats, the cooling tubes may fail, increasing the risk of a fire.

## **Remedy:**

Forest River has notified owners, and dealers will install a cooling fan assembly, free of charge. The recall began on May 9, 2018. Owners may contact Forest River customer service at 1-574-642-3119. Forest River's number for this recall is 37-0719.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 18V-296

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

