



Navistar, Inc.  
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Lisle, IL 60532 USA

navistar.com

MAILED

MAY 23 2018

Compliance Dept.



A NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 18505  
NHTSA RECALL NO. 18V-293**

**MAY 2018**

This notice applies to your vehicle identified on the enclosed card.

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card. This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain 2018 TranStar® models built 09/29/2017 through 12/08/2017, 2018 and 2019 DuraStar®, LoneStar®, LT™, ProStar®, RH™, WorkStar®, and HC Bus models built 09/18/2017 through 03/23/2018, and 2019 HV™ and MV™ models 10/03/2017 through 03/02/2018 with seat belt assemblies supplied by Shield.

**REASON FOR THIS RECALL**

The seat belt assemblies do not satisfy the requirements of FMVSS 210. In the event of a vehicle accident, there is an increased risk the shoulder D-ring bolt for the driver and passenger seats may break. NOTE: It is estimated that less than 1% of the vehicles in suspect population could have the defect.

**RISK TO MOTOR VEHICLE SAFETY**

A seatbelt assembly that does not conform to all the requirements of FMVSS 210 may not protect the occupant sufficiently in the event of a crash resulting in possible injury.

**DEFECT REMEDY**

The repair will involve inspection of the seat belt assembly and the shoulder anchor point D-ring bolt and replacement of any suspect D-ring bolt found. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 30 minutes to one hour to complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**