



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 29, 2018

Ms. Terri Tobias  
Regulatory Compliance Manager  
Jayco, Inc.  
903 South Main Street  
P.O. Box 460  
Middlebury, IN 46540

NEF-150MR  
18V-292

**Subject:** Roof Collapse from Power Lift Roof Override Misuse

Dear Ms. Tobias:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

JAYCO/JAY SERIES/2011, 2013

**Mfr's Report Date:** May 3, 2018

**NHTSA Campaign Number:** 18V-292

**Components:**

STRUCTURE:BODY:ROOF AND PILLARS

**Potential Number of Units Affected:** 236

**Problem Description:**

Jayco, Inc. (Jayco) is recalling certain 2011 and 2013 Jay Series BB, BC and BD camping trailers equipped with a Lippert Power Roof Lift Mechanism. The manual over-ride feature on these power lifts may be misused, potentially resulting in torque from the drive motor damaging the lift mechanism.

**Consequence:**

Damage to the lift mechanism may cause the roof to fall unexpectedly, increasing the risk of injury.

**Remedy:**

Jayco will notify owners and will provide a warning label to instruct owners of the proper use of the manual over-ride feature, free of charge. The recall is expected to begin July 3, 2018. Owners may contact Jayco customer service at 1-800-517-9137. Jayco's number for this recall is 9901379.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement