

U.S. Department of Transportation

National Highway Traffic Safety Administration

May 29, 2018

Mr. Michael Scott Daimler Vans USA, LLC 303 Perimeter Center North Atlanta, GA 30346 NEF-150MR 18V-288

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Missing Welds

Dear Mr. Scott:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

FREIGHTLINER/SPRINTER 2500/2017 FREIGHTLINER/SPRINTER 3500/2017 MERCEDES BENZ/SPRINTER 2500/2017 MERCEDES BENZ/SPRINTER 3500/2017

Mfr's Report Date: May 3, 2018

NHTSA Campaign Number: 18V-288

**Components:** 

STRUCTURE:BODY

**Potential Number of Units Affected:** 153

## **Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain 2017 Mercedes-Benz and Freightliner Sprinter 2500 and 3500 vehicles. These vehicles may be missing spot welds on the front side wall, connecting the door portal to the hinge reinforcements in the Apillar area, possibly affecting vehicle strength in a crash.

# **Consequence:**

If the missing welds affect body strength, there may be an increased risk of injury in the event of a crash.

## Remedy:

DVUSA will notify owners, and dealers will inspect the vehicles and add any missing spot welds, free of charge. The recall is expected to begin June 29, 2018. Owners may contact DVUSA customer service at 1-877-762-8267.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

The information in your report suggests that DVUSA may have been aware of this issue more than five business days before filing a report with NHTSA. Please amend your provided chronology to explain what occurred between October 2017 and April 27, 2018.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

