

May 23, 2018

Ms. Celina Tyler Thor Motor Coach P. O. Box 1486 Elkhart, IN 46515

Subject: Power Steering Fluid Leak May Cause Fire

Dear Ms. Tyler:

This letter serves to acknowledge Thor Motor Coach's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years:

THOR MOTOR COACH/TUSCANY/2011-2017 THOR MOTOR COACH/VENETIAN/2011-2017

Mfr's Report Date: May 2, 2018

NHTSA Campaign Number: 18V-285

**Components:** STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

## Potential Number of Units Affected: 895

## **Problem Description:**

Thor Motor Coach (TMC) is recalling certain 2011-2017 Thor Tuscany and Venetian motorhomes, built on Freightliner Custom Chassis Corporation (FCCC) chassis. The power steering hose on the affected vehicles may be routed incorrectly, and, as a result, the hose may rub against the power stud on the starter motor, possibly causing electrical arcing and a power steering fluid leak.

## **Consequence:**

Electrical arcing in the presence of leaking power steering fluid can increase the risk of a fire.

## **Remedy:**

FCCC has notified owners, and FCCC dealers will reroute the power steering hose to provide proper clearance, free of charge. The recall began on May 1, 2018. Owners may contact TMC customer service at 1-877-855-2867 or FCCC customer service at 1-800-547-0712. TMC's number for this recall is RC000153.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 18V-285

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

