



Mercedes-Benz USA, LLC

Christian Treiber
Vice President
Customer Services

IMPORTANT SAFETY RECALL
This INTERIM notice applies to your vehicle,
VIN:
Oil Reservoir Leak – Active Curve System
NHTSA Recall #18V272

June, 2018



Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year (“MY”) 2012-2017 GL-Class, ML-Class, GLE-Class, GLS-Class and GLE Coupe-Class vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

What is the Concern?

Daimler AG, (“DAG”) the manufacturer of Mercedes-Benz vehicles, has determined that on certain MY 2012-2017 ML, GL, GLE, GLS and GLE Coupe vehicles (166, 292 platform) with the Active Curve System (“ACS”), the oil in the ACS’s oil reservoir could start foaming under certain driving situations. The oil foam could then leak out of the oil reservoir through the vent holes in the sealing cap and spray onto hot surface components of the exhaust system, increasing the risk of a fire and subsequently the risk of injury to passengers and others.

To remedy this issue, an authorized Mercedes-Benz dealer will correct the ACS oil level if necessary, and replace the sealing cap of the ACS oil reservoir with an optimized sealing cap to prevent oil foam leakage. Unfortunately, the parts to remedy this are currently not yet available.

We are working to obtain the necessary parts to correct this condition as quickly as possible. As parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed free of charge.

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter when parts are available, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to remedy your situation, we are always happy to hear from you. Please contact us at 1-800-367-6372. A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit www.MBUSA.com/recall.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If a Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC
A Daimler Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone (770) 705-0600

IMPORTANT

VIN:

If for any reason YOU NO LONGER OWN THIS VEHICLE OR have a CHANGE OF ADDRESS, please COMPLETE THE SECTION BELOW, place in the ENCLOSED ENVELOPE, and DROP IN ANY MAIL BOX. If possible, provide the name and address of the present owner so that we may contact them.

- EXPORTED
- SOLD
- LEASE, VEHICLE RETURNED
- STOLEN
- SCRAPPED
- OTHER _____

NEW OWNER INFORMATION

MY NEW NAME OR ADDRESS IS:

Last Name, First Name

Street

Apt

City

State

ZIP

Email Address

Phone (numbers only)

Mobile (numbers only)

_____ Date

_____ Signature

THANK YOU FOR YOUR COOPERATION