



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 15, 2018

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150MR
18V-269

Subject: Shifter position may incorrectly indicate 'Park'

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

GLAVAL BUS/CONCORDE II/2018
STARCRAFT BUS/XLT/2018

Mfr's Report Date: April 27, 2018

NHTSA Campaign Number: 18V-269

Components:

POWER TRAIN:AUTOMATIC TRANSMISSION
POWER TRAIN:AUTOMATIC TRANSMISSION:GEAR POSITION INDICATION (PRNDL)

Potential Number of Units Affected: 3

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2018 Glaval Bus Concorde II and Starcraft Bus XLT transit buses. The gear shift cable clip may not be properly seated, allowing the transmission to be in a different gear than indicated by the gear shift lever position.

Consequence:

If the gear shift cable clip becomes unseated or dislodged, the gear shift lever position may indicate that the transmission is in 'Park' when it may be in a different gear. Additionally, despite selecting 'Park', if the parking brake is not applied before the vehicle is exited, the vehicle may roll. Either scenario increases the risk of a crash.

Remedy:

Forest River has notified owners, and Ford dealers will inspect the shift cable locking clip and properly seat it, if necessary, free of charge. The recall began June 4, 2018. Owners may contact Glaval customer service at 1-800-445-2825, Starcraft customer service at 1-800-348-7440, or Ford customer service at 1-866-906-9811. Forest River's number for this recall is 3505-0713.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

Please identify who will be submitting the required quarterly reports. If it is Forest River, as stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a large initial "J" and a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement