

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4729
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 26, 2018

Subject: 18146 - Safety Recall
Kidde Fire Extinguisher

Models: 2009-2014 Chevrolet Silverado HD
2009-2018 Chevrolet Express
2009-2014 GMC Sierra HD
2009-2018 GMC Savana
2009 GMC 5000, 6000, 7000, and 8000 Medium Duty Series
2009 Isuzu F-Series – Medium Duty

To: All General Motors Dealers

General Motors is releasing Safety Recall 18146 today. The total number of U.S. vehicles involved is approximately 12,946. Please see the attached bulletin for details.

Frequently Asked Questions (FAQs)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated April 27, 2018. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
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