

If a noncompliance, provide the applicable FMVSS:

Check if this recall only affects products in certain geographic regions.

Describe the safety risk:

Syntec reported: "A seat with a wall mount bracket severely cracked or fractured does not meet the requirements of S5.1.3 of Federal Motor Vehicle Safety Standard (FMVSS) 222 and may increase the risk of injury to the occupants in a crash." Reference Syntec NHTSA Equipment recall filled April 2018.

If applicable, identify the manufacture of the defective or noncompliant component.

*Syntec Seating Solutions, LLC
200 Swathmore Ave
High Point, NC 27263*

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision.:

In June 2017 DTNA received reports from 2 customers related to cracked seat wall mount brackets. DTNA began an investigation to determine the scope and consequences of the issue. In August of 2017 DTNA coordinated its efforts with Syntec. DTNA and Syntec conducted extensive physical testing, FEA, and data analysis. In March 2018 Syntec decided to conduct a voluntary safety recall on certain S3B non-restraint seats. Similarly, DTNA then decided to recall Thomas Built Buses vehicles built with Syntec S3B non-restraint seats, reference recalls 18V-192 and 18V-193. Syntec continued to investigate the S3B restraint seats and in April 2018, Syntec decided to conduct a voluntary safety recall on certain S3B restraint seats. On April 19, 2018 DTNA decided to conduct a voluntary safety recall on Thomas Built Buses equipped with suspect Syntec S3B restraint seats.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

An additional wall bracket will be installed between the wall rail and the seat on each suspect seat. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

Identify the Recall Schedule

Describe the recall schedule for notifications.:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Begin Date:	6/15/2018
Planned Dealer Notification End Date:	6/15/2018
Planned Owner Notification Begin Date:	6/15/2018
Planned Owner Notification End Date:	6/15/2018

Manufacture's identification code for this recall (if applicable): FL-769

DTNA Representative;



Andy Jones
Manager
Compliance and Regulatory Affairs