

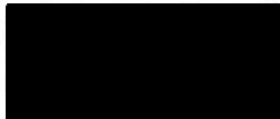
# IMPORTANT SAFETY RECALL



DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
BUILDING 11  
423 N MAIN ST  
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL:  
CANADA RECALL:

59CCC1 [REDACTED]



- o Integrity
- o Safety
- o Quality
- o Customer Service

April 11, 2018

Dear Riverside RV, Inc. Customer:

This Notice applies to your vehicle VIN listed above.

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Riverside RV, Inc. has decided that a defect, which relates to the motor vehicle safety, exists in certain Model Year 2002 - 2018 Riverside RV, Inc. vehicles. These vehicles may include a portable fire extinguisher manufactured by Kidde.

### WHAT IS THE CONDITION

Two models of Kidde fire extinguishers are impacted by this recall:

1. Fire Extinguishers with Plastic Handles: These fire extinguishers may become clogged or require excessive force to activate. According to Kidde, this may occur when the user depresses and quickly releases the lever. Additionally, the nozzles of these fire extinguishers may detach from the valve assembly. The nozzle may detach with enough force that it could cause injury and fail to discharge .



2. Pindicator/Push Button Fire Extinguishers: Excessive force may be required to activate the fire extinguisher.



If the fire extinguisher experiences one of the conditions described above, it may not function properly, creating an increased risk of injury in the event of a fire.



## IMPORTANT SAFETY RECALL

### WHAT WE WILL DO

Riverside RV, Inc. will provide you with information on how to obtain a new fire extinguisher from Kidde at no charge. The Customer Instructions for the Kidde Recall are provided below.

### WHAT YOU SHOULD DO

First, you will need to locate the fire extinguisher or extinguishers in your recreational vehicle. They should be located near the entry doors. If the fire extinguisher was not manufactured by Kidde, there is no further action required on your part.

If Kidde manufactured your fire extinguisher, please review the Kidde website at [www.kidde.com](http://www.kidde.com) to find instructions on how to inspect your fire extinguisher and determine whether a replacement is needed. You may also contact Kidde directly for assistance at 1-855-271-0773.

After inspecting your fire extinguisher, if a replacement is needed, you may order online at <https://inmarmarketaction.com/kidde/Kidde284US/> or contact Kidde directly at 1-855-271-0773 from 8:30am to 5pm EST, Monday through Friday, 9am to 3pm EST, Saturday and Sunday to obtain a new extinguisher at no charge.

Please have your Vehicle Identification Number (VIN) available when you contact Kidde. Please state you are a Riverside RV, Inc. vehicle owner and have been notified by Riverside RV, Inc. of the recall.

Kidde will ship you a free replacement fire extinguisher at no charge.

### WHAT IF YOU NO LONGER OWN THIS VEHICLE?

If you no longer own this vehicle and have the address for the current owner, please forward this letter to the new owner. You have received this letter because government regulations require that a notification is sent to the last known owner of record. Our records indicate that you are the current owner.

**PLEASE NOTE: FEDERAL LAW REQUIRES THAT ANY VEHICLE LESSOR RECEIVING THIS RECALL NOTICE MUST FORWARD A COPY OF THIS NOTICE TO THE LESSEE WITHIN TEN DAYS.**

If you are not satisfied that we have remedied your vehicle in a reasonable amount of time and without charge, you may write to the following address:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Ave, S.E.  
Washington, D.C. 20590

Or you may call the toll free Vehicle Safety Hotline at  
1-888-327-4236 or (TTY: 1-800-424-9153).

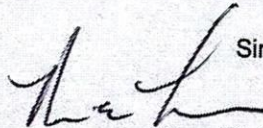
Or visit [www.safercar.gov](http://www.safercar.gov) and search;  
Recall ID: 17V756

Head of Recalls  
Motor Vehicle Safety Investigations Laboratory  
Transport Canada  
80 No-1 street, Gatineau, Quebec, J8Z OA 1

Telephone (800) 333-0510  
Facsimile (819) 420-4292

Recall ID: 2017-610

We regret any inconvenience that this situation has caused you.

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Sincerely,  
Riverside RV, Inc.  
Office of Corporate Compliance