



0985 N 900 W • Shipshewana, IN 46565
 e-mail: kz@KZRV.com • www.KZRV.com
 Phone: 260.768.4016 • Fax: 260.768.4017

Recreational Vehicle Safety Recall Notice

Safety Recall: 18V-241
 Safety Advisory: April 20, 2018

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»
 «Street»
 «City», «State» «Zip»

Dear «Owner_name»:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. KZRV has decided that a defect which relates to motor vehicle safety exists in certain 2019 Model Year KZRV Connect C241RLK Travel Trailers. As a result, KZRV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

The vehicles subject to this recall were built with the improper circuit breaker for the microwave / water heater circuit. With the improper circuit breaker, the microwave / water heater circuit could overheat resulting in a fire and causing personal injury.

What we will do

The remedy is to replace the current 15/20 amp circuit breaker with the correct 15/15 amp circuit breaker. The repair should take approximately 30 minutes to complete.

What we need you to do

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact the **KZRV Warranty/Service Department** by mail at KZRV, L.P., 0985 N 900 W, Shipshewana, IN 46565, **or** by phone at (800)768-4016 ext. 154 or 153.
 If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZRV by contacting the **KZRV Warranty/Service Department**.

If after contacting KZRV Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
KZRV, LP

Mark Owens
 General Manager of KZRV Customer Support Group
 cc: National Highway Traffic Safety Administration (NHTSA)

