

# Part 573 Safety Recall Report

# 18V-233

**Manufacturer Name :** Forest River, Inc.

**Submission Date :** APR 12, 2018

**NHTSA Recall No. :** 18V-233

**Manufacturer Recall No. :** 225-0699



## Manufacturer Information :

**Manufacturer Name :** Forest River, Inc.

**Address :** 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

**Company phone :** 1-800-348-7440

## Population :

**Number of potentially involved :** 210

**Estimated percentage with defect :** 100 %

## Vehicle Information :

**Vehicle 1 :** 2017-2019 Forest River, Inc. COACHMEN - CROSSFIT - CFB22CF, CFB22CFEB, CFB22D, CFB22DF, CFB22DFEB

**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES

**Body Style :**

**Power Train :** NR

**Descriptive Information :** The scope of the recall begins with the first new model year vehicle manufactured at the production plant and includes all vehicles affected by the issue until a data entry revision was made.

**Production Dates :** JAN 06, 2017 - APR 02, 2018

**VIN Range 1 : Begin :**

NR

**End :** NR

Not sequential

## Description of Defect :

**Description of the Defect :** The rear axle Gross Axle Weight Rating ("GAWR") listed on the federal placard exceeds the GAWR assigned to the vehicle by the chassis manufacturer.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** An operator may overload the vehicle, increasing the risk for loss of control which may lead to a crash.

**Description of the Cause :** During the data entry of the new vehicle, incorrect rear axle Gross Axle Weight Rating had been assigned to the vehicle.

**Identification of Any Warning that can Occur :** None

## Supplier Identification :

**Component Manufacturer**

Name : NR  
Address : NR  
NR  
Country : NR

**Chronology :**

On April 3, 2018 Forest River's Coachmen CrossFit Class B division received a customer complaint reporting that the Federal Placard installed by Forest River did not match the Federal Placard installed by the vehicle chassis manufacturer. The same day, CrossFit contacted Forest River's Office of Corporate Compliance ("OCC"). Forest River initiated an investigation including a review of the printed Federal Placards installed by Forest River. The investigation revealed that the Forest River Federal Placard exceeded the chassis manufacturers assigned rear axle Gross Axle Weight Rating by 555 pounds.

On April 6, 2018, Forest River's Corporate Committee decided to conduct a recall to address this issue.

**Description of Remedy :**

Description of Remedy Program : Forest River will provide replacement placards that contain accurate rear axle Gross Axle Weight Rating, free of charge, to both Owners and Dealers.

What is the Forest River Customer Service Phone Number? (574)  
825-8590

How Remedy Component Differs from Recalled Component : The remedy placard will have the correct rear axle Gross Axle Weight Rating designated.

Identify How/When Recall Condition was Corrected in Production : The condition was corrected through a data entry revision during the week of April 6, 2018.

**Recall Schedule :**

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 04, 2018 - JUN 04, 2018

Planned Owner Notification Date : JUN 04, 2018 - JUN 04, 2018

\* NR - Not Reported