



FIAT CHRYSLER AUTOMOBILES

AA111111 U27
SAMPLE A. SAMPLE
123 ANY STREET
ANYTOWN US 12345-6789



Under Body Ladder Rail

IMPORTANT SAFETY RECALL INFORMATION U27/NHTSA 18V-231

This notice applies to your vehicle. (VIN: 1A1AAAAA1AA111111)

Dear SAMPLE A. SAMPLE:

Safety Recall campaign U27/NHTSA 18V-231 is open on your [MY Make Model].

Schedule your FREE repair today!

Visit recalls.mopar.com to locate your closest dealer or call 1-800-853-1403.

Please bring your vehicle and this letter to your scheduled appointment.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to safercar.gov.

We apologize for any inconvenience and do appreciate your attention to this urgent matter.

Customer Services / Field Operations FCA US LLC