



Indian Motorcycle Company
P.O. Box 47700
Medina, MN 55340-9960

IMPORTANT SAFETY RECALL

This notice applies to your vehicle

Recall Campaign:18V228
Subject: 2018 Indian 111 ci

Right-hand Switch Cube Replacement PLEASE READ IMMEDIATELY

VIN I-18-04

FIRST NAME LAST NAME
ADDRESS
CITY, ST ZIP

Dear Indian Motorcycle Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Indian Motorcycle has decided that a defect which relates to motor vehicle safety exists in some 2018 Indian 111ci motorcycles. Our records indicate you have purchased a potentially affected vehicle.

The reason for this recall:

Indian Motorcycle has determined that some 2018 111ci models were manufactured with a right-hand switch cube assembly that does not meet quality standards. Affected switch cubes may develop corrosion within the Stop/Run/Start circuit. If the key fob is stored on or near the motorcycle and all other safety interlocks are met, this condition could lead to unintentional vehicle power-up or start sequence. If the motorcycle starts unintentionally and is parked in an enclosed space, exposure to carbon monoxide may increase the risk of injury.

What Indian Motorcycle and your dealer will do:

Indian Motorcycle will issue a Safety Bulletin to all Indian Motorcycle dealers, with instructions required to replace the right-hand switch cube with an updated version. Repairs will be made by any authorized Indian Motorcycle dealers at no cost to you. The time needed for this repair is approximately 24 minutes.

What you should do:

Contact your authorized Indian Motorcycle dealer to schedule an appointment to have the bulletin repair performed. Do not attempt repairs yourself. Repairs must be done only by an authorized Indian Motorcycle dealer.

If you have questions or if you need more information:

While your Indian Motorcycle dealer is in the best position to answer your questions, if you have any questions that your dealer cannot address, if you are having difficulty obtaining the repair outlined in this letter, or if you need assistance finding an Indian Motorcycle dealer, please visit our website at <http://www.indianmotorcycle.com> or contact our Indian Motorcycle Consumer Service Department by calling 1-877-204-3697.

If you believe that the dealer or Indian Motorcycle has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

This notice was mailed to you according to our most current registration information. If you no longer own your Indian Motorcycle, please contact your local Indian Motorcycle dealer to have the ownership information changed. The Indian Motorcycle Consumer Service Department cannot change ownership information without identification. Federal law requires that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within 10 days.

Please accept our apologies for any inconvenience this may cause you. Your safety and continued satisfaction with your Indian Motorcycle is our primary concern. Thank you for your prompt attention to this matter.

Sincerely,
Indian Motorcycle Company