Carbon Raptor Recall



Click Here for Safety Advisory

SAFETY ADVISORY 18-317

Safety Recall:

US: 18V-226

Dealer, Dealer Number

CAN: 2018-172



Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Keystone Carbon and Raptor Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population may have been produced without a protective barrier in the fuel station to prevent absorption of fuel into the main floor. If fuel spillage occurs there is an increased risk of the main floor absorbing flammable liquids. In the presence of an ignition source there is an increased risk of fire or personal injury. The vehicles included in the recall are:

2018 Carbon Fifth Wheels, Models: 337, 347, 349, 357, 364, 387, 403, 417 Serial Number Range: JR805708 - JR805854

2018 Raptor Fifth Wheels, Models: 3018P, 3513P, 353TS, 355TS, 362TS, 398TS,

421CK, 424TS, 425TS, 426TS, 428SP

Serial Number Range: JR800621 - JR800896

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 18-317.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please <u>click here for a copy</u> of the Safety Advisory 18-317, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

PO Box 2000 - Goshen, IN 46527-2000 Phone: (574) 535-2100 - Fax: (574) 535-2199 www.keystonerv.com

Keystone RV, 2425 Davis Drive, Goshen, IN 46526

SafeUnsubscribe™ {recipient's email}

Forward this email | Update Profile | About our service provider

Sent by thoms@keystonerv.com in collaboration with



Try it free today