

Keystone RV Company

4/18/18

SAFETY ADVISORY # 18-317

Raptor/Carbon Fuel Station Metal

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may have been produced without a protective barrier in the fuel station to prevent absorption of fuel into the main floor. If fuel spillage occurs there is an increased risk of the main floor absorbing flammable liquids. In the presence of an ignition source there is an increased risk of fire or personal injury.

Models Included:

2018 Carbon Fifth Wheels
Models: 337, 347, 349, 357, 364, 387, 403, 417

2018 Raptor Fifth Wheels
Models: 3018P, 3513P, 353TS, 355TS, 362TS, 398TS, 421CK, 424TS, 425TS, 426TS, 428SP

Serial Number Ranges:

Carbon JR805708 - JR805854
Raptor JR800621 - JR800896

Parts Required:

1 – KRV # 601874 - Siding - 024 - 12" x 28" - Misc (MF Up) - For Service Advisory 18-317 Only - Raptor Fuel Station Metal Barrier (metal may be purchased locally or used out of stock)

1 – KRV # 122039 - Sealant - Silicone - Black – Lavasil (May be purchased locally)

5 – 1" screws purchased locally

Tools Required:

- Screw Gun - Caulk Gun

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to open the fuel station and inspect for metal on the ceiling of the compartment. If there is fabric underbelly material and no metal, install a piece of metal as a barrier.

REPAIR INSTRUCTIONS

Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels.

Step 2

Locate the fuel station, open the door and inspect the compartment for the metal barrier attached to the bottom of the main floor by visually inspecting and feeling the barrier to see if it is metal or fabric. If there is a metal barrier installed, proceed to **Warranty Reimbursement** and submit a claim for inspection.

Step 3

If the barrier is not present, order or obtain locally a 12"x28" piece of thin metal (like skirt metal), KRV #601874. Place the metal in the compartment attaching it to the bottom of the main floor, using 2 screws in the back of the compartment evenly spaced and 3 screws in the front of the compartment evenly spaced.

Step 4

Use black silicone to seal all 4 edges of the metal so that the bottom of the main floor is completely sealed. Proceed to **Warranty Reimbursement**.

WARRANTY REIMBURSEMENT**INSPECTION ONLY**

Submit a claim on Key Express using **Flat Rate Code # 7131742F**

In the Complaint section note: Safety Advisory # 18-317

In the Cause section note: Metal Installed

In the Correction section note: Inspected

The amount of time authorized for inspection is **0.2 hour** per vehicle to inspect.

INSPECT AND INSTALL

Submit a claim on Key Express using **Flat Rate Code # 7131742A**

In the Complaint section note: Safety Advisory # 18-317

In the Cause section note: Metal Missing

In the Correction section note: Installed metal barrier

The amount of time authorized for repair is **0.5 hour** per vehicle to inspect and install the metal barrier.

Please call Keystone RV Customer Service at **(866) 273-1452** if you have any questions.