#### OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 18V-222

Manufacturer Name: Forest River, Inc.
Submission Date: APR 06, 2018
NHTSA Recall No.: 18V-222
Manufacturer Recall No.: 47-0698



#### **Manufacturer Information:**

## **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 5 Estimated percentage with defect: 100 %

Address: 55470 CR 1

Estimated percentage v

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2018-2018 Forest River, Inc. Surveyor - ORSVT247BHDS

Vehicle Type: TRAILERS

Body Style : Power Train : NR

Descriptive Information: On April 3, 2018, the Surveyor plant discovered that the Federal Placard had incorrect

tire and rim combination information. Using the production schedule records,

Surveyor was able to determine the affected vehicles.

Production Dates: MAR 22, 2018 - MAR 30, 2018

VIN Range 1 : Begin : NR End : NR Not sequential

### **Description of Noncompliance:**

Description of the The subject vehicles' Federal Placards indicate an incorrect Tire and Rim

Noncompliance: combination. The Federal Placard indicates ST225/75R15D Tires with 65 PSI

and a rim designation of 15X6.0JJ, while the subject vehicles received ST205/75R14C Tires with 50 PSI and a rim designation of 14X5.5JJ.

FMVSS 1: 110 - Tire selection and rims

FMVSS 2: 567 - Certification

Description of the Safety Risk: The operator may over-inflate the tire based on the information printed on

the Federal Placard. Overinflating a tire may lead to pre-mature tire

degradation, a tire blowout, reduced handling, and potentially increase the

risk of a crash.

Description of the Cause: The incorrect tire and rim combination package was selected which led to

incorrect information being printed on the Federal Placards.

Identification of Any Warning None

that can Occur:

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: NR

Address: NR

NR

Country: NR

#### **Chronology:**

On April 3, 2018, during a routine internal Corporate Quality Control Inspection of the Surveyor plant's manufacturing processes, the inspection found that the Federal Placard had incorrect tire and rim combination information. Using the production schedule records, Surveyor was able to determine the affected vehicles. The same day, Forest River's Surveyor Division contacted Forest River's Office of Corporate Compliance ("OCC") and an investigation to understand better the issue including what the tire, rim, and axle rating(s) should be, and what had been printed on the Federal Placard.

Forest River reviewed internal data and found no warranty claims or customer complaints potentially related to this issue.

On April 6, 2018, Forest River's Corporate Committee decided to conduct a recall.

#### **Description of Remedy:**

Description of Remedy Program: Forest River will provide the Owner and Dealer of current record with the

new Federal Placard for installation, free of charge.

What is the Forest River Customer Service Phone Number? (574)

642-3119 EXT 205

How Remedy Component Differs The new Federal Placard will indicate the correct tire, PSI and rim

from Recalled Component: combination.

Identify How/When Recall Condition The issue was corrected in manufacturing the week of April 6, 2018.

was Corrected in Production:

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull

data on the current owner of the vehicles once a formal NHTSA I.D. is

provided. Forest River intends on pushing the mailing out as soon as

NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 04, 2018 - JUN 04, 2018 - Planned Owner Notification Date : JUN 04, 2018 - JUN 04, 2018

\* NR - Not Reported