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Sent on	04	06	2018	Expires on	07	04	2018
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2018 MDX Driver's Seat Frame Rivets						

DATE: April 6, 2018

TO: All Acura Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2018 MDX Driver's Seat Frame Rivets

Today, April 6, 2018, Acura is announcing a **STOP SALE** and **Safety Recall** for **seven (7)** 2018 Acura MDX vehicles due to concerns with the driver's seat rails. [Refer to your eResponsibility report or VIN inquiry to determine if any vehicles in your inventory are affected.](#)

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

Basic Concern

American Honda has determined a defect relating to motor vehicle safety exists in certain 2018 model year MDX vehicles. This defect relates to out of specification driver's seat frame mounting rivets. If an affected vehicle is involved in a crash, the driver's seat may not operate as designed to protect the occupant.

Campaign Information

Service bulletin 18-015, *Safety Recall: Driver's Seat Frame Rivets* has been posted on the Service Information System. This bulletin contains background information, parts, repair and warranty information related to this recall.

Parts Information

Parts inventory is sufficient to cover all affected vehicles for this campaign. Parts should **only** be ordered as an affected vehicle is present at the dealership or is scheduled for an appointment. Parts are available to order as controlled parts where a VIN is required to order.

Tools Information

No special tools are necessary to complete this recall repair.

Warranty Information

Warranty information is covered in service bulletin 18-015.

Client Notification

Acura expects to start client notification by mid-April and actively schedule appointments.

Check VIN Status Inquiry to determine eligibility for any open campaigns.