

Cruiser Volante Recall



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SAFETY ADVISORY 18-316**Safety Recall:**

Tabatha , Title

US: 18V-217

Dealer , Dealer Number

CAN: 2018-168

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Crossroads Cruiser and Volante Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population may have a brake wire that is improperly attached to the spring assembly on the axles. Under certain conditions during travel, if the brake wire shorts, there is an increased risk of damage or fire to the unit. The vehicles included in the recall are:

2018 Crossroads Cruiser

Models: 29SI, 30MD, 29BH, 25RL, 28RD, 28RL, 29RK

Serial Number Ranges: J6320352 - J6320356, J6320390 - J6320728

2018 Crossroads Volante

Models: 22RB, 240RL, 250RL, 25BH, 270BH, 280RL, 28BH, 28RL, 290RL, 295BH, 30EK, 310BH, 31BH, 32FB, 32SB, 33BR, 33DB, 360DB, 365MD

Serial Number Range: J6360657 - J6361459

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 18-316.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 18-316](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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