

Keystone RV Company

4/10/18

SAFETY ADVISORY # 18-316

CrossRoads Brake Wiring

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may have a brake wire that is improperly attached to the spring assembly on the axles. If the brake wire shorts, there is an increased risk of damage or fire to the unit.

Models Included: 2018 Cruiser

Fifth Wheel Models:

29SI, 30MD, 29BH, 25RL, 28RD, 28RL, 29RK

2018 Volante

Fifth Wheel and Travel Trailer Models:

22RB, 240RL, 250RL, 25BH, 270BH, 280RL, 28BH, 28RL, 290RL, 295BH, 30EK, 310BH, 31BH, 32FB, 32SB, 33BR, 33DB, 360DB, 365MD

Serial Number Ranges: 2018 Cruiser J6320352 - J6320356, J6320390 - J6320728

2018 Volante J6360657 - J6361459

Parts Required: None

Tools Required: - Wire cutters

This Service Advisory requires a Pre-Authorization & Photograph

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to inspect the brake wiring to be sure it is not attached to the axle springs. If it is attached to the axle springs, it must be cut loose and appropriately routed to be clear of any pinch points.

REPAIR INSTRUCTIONS**Step 1**

Locate the trailer on a level, flat, hard surface. Chock the wheels.

**Fig. 1****Step 2**

Inspect the wiring to see if it is zip tied to the spring packs, see Figure 1. If it is zip tied to the spring packs, proceed to step 3. If it is not zip tied to the spring packs, proceed to Warranty Reimbursement.

**Fig. 2****Fig. 3****Step 3**

Cut the zip tie attachment and route the wiring through the underbelly so that it is clear of any pinch points, Figures 2 & 3. Proceed to Warranty Reimbursement.

WARRANTY REIMBURSEMENT**INSPECT AND REPAIR**

- Submit a Pre-Authorization request then claim on Key Express using **Flat Rate Code # 7131642F**
- In the “**Complaint**” section note “*Safety Advisory # 18-316*”.
- In the “**Cause**” section note “*Wiring properly installed*” or “*Wiring not properly installed*”.
- In the “**Correction**” section note “*No repair needed*” or “*Cut zip tie and reroute wiring*”.

The amount of time authorized for repair is **.3 hour** per vehicle to inspect and route the wiring properly.

Please call Keystone RV Customer Service at **(844) 361-8455** if you have any questions.