



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 6, 2018

Mr. Todd Fronckowiak  
Assistant Director, Global Automotive Safety Compliance  
Ford Motor Company  
Fairlane Plaza South, Suite #500  
330 Town Center Drive  
Dearborn, MI 48126-2738

NEF-150JK  
18V-213

**Subject:** Missing Roll Pin Causing Loss of Park Function

Dear Mr. Fronckowiak:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/EXPEDITION/2018  
FORD/F-150/2017-2018  
FORD/MUSTANG/2018  
LINCOLN/NAVIGATOR/2018

**Mfr's Report Date:** April 4, 2018

**NHTSA Campaign Number:** 18V-213

**Components:**

POWER TRAIN:AUTOMATIC TRANSMISSION

**Potential Number of Units Affected:** 142

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2017-2018 Ford F-150 and 2018 Ford Expedition and Mustang and Lincoln Navigator vehicles equipped with 10-speed automatic transmissions. A roll pin may not have been installed in the transmission, potentially causing a loss of the "Park" function.

**Consequence:**

Despite the transmission shift lever being placed in "Park" and the instrument panel display indicating "Park," the vehicle may roll away after it has been exited if the parking brake has not been applied, increasing the risk of injury or a crash.

**Remedy:**

Ford will notify owners, and dealers will inspect the transmission to make sure it has the roll pin, installing one if it is missing, free of charge. The recall is expected to begin April 16, 2018. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 18S09.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please verify the population for this recall. Are 142 transmissions/vehicles known not to have the pin or are they just suspected/unverified to have the pin?

We have received Ford's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement