

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 30, 2018

Mr. Cory Hoffman
Senior Manager
Toyota Motor Engineering & Manufacturing

NEF-150JK
18V-200

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Engine may Stall due to Incorrectly-Sized Pistons

Dear Mr. Hoffman:

19001 South Western Ave Torrance, CA 90501

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/CAMRY/2018

Mfr's Report Date: March 28, 2018

NHTSA Campaign Number: 18V-200

Components:

ENGINE AND ENGINE COOLING: ENGINE

Potential Number of Units Affected: 1,730

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2018 Toyota Camry vehicles equipped with a 2.5L, four-cylinder engine. The pistons on these vehicles may be larger than specified, possibly causing the engine to stall.

Consequence:

An engine stall can increase the risk of a crash.

Remedy:

Toyota will notify owners, and dealers will inspect the production date codes of the pistons and, if an engine contains a piston from the affected production period, the engine assembly will be replaced, free of charge. The recall is expected to begin May 25, 2018. Owners may contact Toyota customer service at 1-888-270-9371. Toyota's number for this recall is J1M/J0M.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

