

NHTSA Safety Recall 18V_

TO: Winnebago Industries, Inc. Dealers

SUBJECT: Campaign #149 – Exterior Rear View Mirrors

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Industries, Inc. if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Industries, Inc. has determined that a defect related to motor vehicle safety exists on certain 2018 and 2019 Winnebago Intents. These motor homes were manufactured May 25, 2017 through March 7, 2018.

The exterior rear view mirrors on these units may have been installed incorrectly. The top mounting screws may not have engaged the metal reinforcement located in the sidewall. If this has occurred, the mirror could fall off while going down the road.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Industries, Inc. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN**. Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

INSTRUCTION TO PERFORM CAMPAIGN #149

Affected Models:

2018 and 2019 Winnebago Intent.

Repair Procedure:

Refer to instructions for inspecting / relocating the exterior rear view mirror(s).

Parts Information:

The mirrors are attached with 8 self-sealing, self-tapping screws. Recall Kit #RC7630-18-749 will include enough screws for both mirrors. Order one kit for each affected unit in your inventory

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	OPERATION <u>NUMBER</u>	TIME <u>ALLOWANCE</u>
Inspection	<u>24490101</u>	<u>0.4 hours</u>
- or - Inspect / relocate 1 mirror	<u>24490201</u>	0.5 hours
-or - Inspect / relocate 2 mirrors	24490301	<u>1.0 hours</u>

Thank you for your cooperation.

Winnebago Industries, Inc. Forest City, Iowa 50436

Enclosures