

U.S. Department of Transportation

# National Highway Traffic Safety Administration

April 2, 2018

Mr. Andy Jones Daimler Trucks North America LLC 4747 N. Channel Ave. Portland, OR 97217 1200 New Jersey Avenue SE Washington, DC 20590

NEF-150MR 18V-193

**Subject:** Seats may Come Loose in a Crash

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

THOMAS BUILT BUSES/MINOTOUR/2014-2018 THOMAS BUILT BUSES/SAF-T-LINER C2/2014-2018 THOMAS BUILT BUSES/SAF-T-LINER EFX/2014-2018 THOMAS BUILT BUSES/SAF-T-LINER HDX/2014-2018

Mfr's Report Date: March 26, 2018

NHTSA Campaign Number: 18V-193

**Components:** 

**SEATS** 

**Potential Number of Units Affected:** 6

### **Problem Description:**

Daimler Trucks North America LLC (DTNA) is recalling certain 2014-2018 Thomas Built Buses Saf-T-Liner C2, Saf-T-Liner HDX, Saf-T-Liner EFX, and Minotour transit buses, equipped with certain Syntec-brand S3B, Non-Restraint, Wall Mounted Seats. The wall mounting bracket may crack, causing the seat to not remain secured in place in the event of a crash.

## **Consequence:**

In the event of a crash, if the seat does not remain secured to the wall, the occupant has an increased risk of an injury.

### Remedy:

DTNA will notify owners, and dealers will install an additional wall mounting bracket, free of charge. The recall is expected to begin May 21, 2018. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-763.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please clarify the population of this recall. You reported that five model years (2014-2018) of four bus models (Thomas Built Bus Saf-T-Liner C2, Saf-T-Liner HDX, Saf-T-Liner EFX and Minotour) were affected. If only one seat was in each model of each year reported, that would be a population of 20, not 6 as reported. Please amend you report to be correct.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division

Office of Defects Investigations

Enforcement

