

Daimler Trucks North America LLC

Daimler Trucks North America LLC
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November 2018
FL766A
NHTSA #18V-191

UPDATE – IMPORTANT SAFETY RECALL See enclosed VIN list

Subject: Western Star Power Cable Studs

Daimler Trucks North America LLC (DTNA) is writing to inform affected vehicle owners of a change to the availability of this recall.

The final remedy has been temporarily suspended due to availability of parts. The FL766 recall will be made **available November 26, 2018**. The Interim recall, INT FL766, has been reinstated to assist vehicle owners in the meantime.

DTNA recommends that you have your vehicle inspected by an authorized Daimler Trucks North America service location. If your vehicle passes the inspection, no further work is needed and the recall will be complete for your vehicle. If your vehicle fails the inspection, an interim repair will be made and your vehicle will need to return for the final remedy.

Please contact a DTNA dealer to schedule the inspection. To locate an authorized dealer, search online at www.Daimler-TrucksNorthAmerica.com. On the menu tab, select "Contact," scroll down to "Find a Dealer," and select the appropriate brand. Depending on the inspection results, the repair will take approximately 30 minutes to three hours, and will be performed at no charge to you.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure