

Passport Express Recall



[Click Here for Safety Advisory.](#)

SAFETY ADVISORY 18-311

Tabatha , Title

Dealer , Dealer Number

[REDACTED]

[REDACTED]

Safety Recall:

US: 18V-187

CAN: 2018-146

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Keystone Passport Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population have a spare tire carrier that may not have adequate support in the rear wall of the unit. Under certain conditions during travel, the spare tire carrier can loosen and detach from the rear wall leading to an increased risk of property damage and vehicle damage. The vehicles included in the recall are:

2018 Keystone Passport Express Travel Trailers

Models: 153ML, 171EXP, 175BH, 195RB, 199ML, 217EXP, 239ML

Serial Number Range: JK411039 - JK416172

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 18-311.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 18-311](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

4/27/2018

Recall 18-311 Passport Express Spare Tire Carrier Recall

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

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