



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 29, 2018

Mr. Mike Becker  
Director of Corporate Compliance  
Forest River, Inc.  
2324 Century Drive  
Goshen, IN 46528

NEF-150MR  
18V-185

**Subject:** Refrigerator may be Missing Cooling fan

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FOREST RIVER/SURVEYOR/2018

**Mfr's Report Date:** March 21, 2018

**NHTSA Campaign Number:** 18V-185

**Components:**

EQUIPMENT:RECREATIONAL VEHICLE

**Potential Number of Units Affected:** 80

**Problem Description:**

Forest River, Inc. (Forest River) is recalling certain 2018 Surveyor recreational trailers, models SVT248BHLE and SVT248BHLE-OR. The refrigerator in the slideroom may have been installed without an air cycling fan to cool the refrigerator parts, which can cause the refrigerator cooling tubes to fail.

**Consequence:**

If the refrigerator overheats, the cooling tubes may fail, increasing the risk of a fire.

**Remedy:**

Forest River will notify owners, and dealers will install a fan assembly, free of charge. The recall is expected to begin May 17, 2018. Owners may contact Forest River customer service at 1-573-642-3119. Forest River's number for this recall is 3747-0667.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement