



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 28, 2018

Mr. Norma Rempel  
Maxey Trailers Mfg, Inc.  
7075 FM 38 N  
BROOKSTON, TX 75421

NEF-150MR  
18V-184

**Subject:** Suspension Arm Cracks

Dear Mr. Rempel:

This letter serves to acknowledge Maxey Trailers Mfg, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

MAXXD/A3X/2017-2018  
MAXXD/A5X/2017-2018  
MAXXD/A6X/2017-2018

**Mfr's Report Date:** March 21, 2018

**NHTSA Campaign Number:** 18V-184

**Components:**

SUSPENSION:REAR:AXLE:NON-POWERED AXLE ASSEMBLY

**Potential Number of Units Affected:** 188

**Problem Description:**

MaxxD Trailers Mfg, Inc. (MaxxD) is recalling certain 2017-2018 A3X, A5X, and A6X trailers. The suspension arms on these vehicles may crack if they were installed without additional supporting welds around the suspension arm.

**Consequence:**

If the suspension arm cracks, the trailer will not be able to handle the load, making the trailer inoperable. Additionally, the axle may come loose during travel, increasing the risk of a crash.

**Remedy:**

MaxxD will notify owners, and dealers will inspect the suspension arm and either add additional welds, or replace the suspension arm, free of charge. The recall is expected to begin March 29, 2018. Owners may contact MaxxD customer service at 1-903-784-8059.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement