



REV Recreation Group
P.O. Box 1007
Decatur, IN 46733
(800) 509-3417

**IMPORTANT SAFETY RECALL
THIS NOTICE APPLIES TO YOUR VEHICLE
RECALL 180315REV
NHTSA # 18V183
May 2018**

Dear Valued Holiday Rambler Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

REV Recreation Group, Inc., has decided that a safety defect relating to motor vehicle safety exists in certain model year 2018 Holiday Rambler brand Endeavor, Endeavor XE, Navigator, and Navigator XE, Class A motorhomes, manufactured September 14, 2017 through March 12, 2018.

WHAT IS THE PROBLEM?

On motorhomes affected by this recall, the wires attached to the potentiometer for the Aurora brand heating, ventilation and air conditioning (HVAC) system may become disconnected.

If the wires become disconnected and are incorrectly reconnected, a fire may result, which may cause property damage, personal injury or death.

WHAT SHOULD YOU DO?

Please make certain your motorhome is immediately inspected and repaired by contacting an **authorized REV Recreation Group, Inc. dealer**.

Important Note: If the Aurora HVAC control panel becomes inoperable for any reason, do not use it or attempt any repairs. It must be inspected and if necessary, repaired by an authorized REV Recreation Group dealer technician.

For assistance locating an **authorized REV Recreation Group servicing dealer**, you may visit this web page:

<https://www.holidayrambler.com/locate-rv-dealers>

Or call REV Recreation Group Owner Relations toll-free at:
(800) 509-3417

WHAT WILL REV RECREATION GROUP DO?

With your continued satisfaction in mind, it is our intention to have these repairs made at your convenience with as little disruption as possible. Effective immediately, REV dealers have been supplied with all of the information needed to enable them to inspect the wiring for the Aurora HVAC controller's potentiometer, and perform any necessary repairs.

The recall procedure should take less than one hour to complete; however, because of service scheduling times, your dealer may need the vehicle for a longer period of time. This service will be performed for you free of charge.

When you deliver your motorhome for repairs, your dealer will complete a **Repair Order**. Upon completion of the repair, please sign the **Repair Order** and fill out the enclosed self-addressed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group.

If you have changed your address or sold the motorhome, please take a moment to provide the name and address of the person or dealership you sold it to on the enclosed **Vehicle/Owner Information Update Card** and return it to REV Recreation Group. This will allow us to update our records and if necessary, notify the new owner using the information you provide.

If you have paid to have this concern corrected previously, you may be eligible for reimbursement of your cost for that repair. For more information, please contact REV Recreation Group Owner Relations at (800) 509-3417.

For more information regarding this recall, contact:

REV RECREATION GROUP OWNER RELATIONS - RECALL #180315REV

P.O. Box 1007
Decatur, Indiana 46733
(800) 509-3417

If you are unable to obtain the specified repair promptly and without charge, please contact REV Recreation Group Owner Relations using the above information.

For leased vehicles - Any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you believe that the dealer and REV Recreation Group, Inc. have failed or have been unable to remedy the defect without charge or within a reasonable period of time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153)
or go to <http://www.safercar.gov>

REV Recreation Group, Inc. is taking these steps in the interest of your safety. We regret any inconvenience this may cause you.

Sincerely,

REV RECREATION GROUP, INC.