

March 29, 2018

Mr. Dirk Steyn VP of Engineering E-One Incorporated 1601 SW 37th Ave. Ocala, FL 34474

Subject: Front Axle Spindle may Fracture

Dear Mr. Steyn:

This letter serves to acknowledge E-One Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

## Makes/Models/Model Years:

E-ONE/CYCLONE II/2008-2015 E-ONE/QUEST II/2008-2015 E-ONE/TYPHOON/2008-2015

Mfr's Report Date: March 15, 2018

NHTSA Campaign Number: 18V-171

**Components:** SUSPENSION:FRONT

# Potential Number of Units Affected: 36

#### **Problem Description:**

E-One Incorporated (E-One) is recalling certain 2008-2015 E-One Typhoon, Cyclone II, and Quest II vehicles, equipped with Timoney Independent Front Suspensions. Inconsistent machining may result in fatigue cracks developing over time in the front axle spindles, causing failure of the spindle and the possible separation of a front wheel from the vehicle.

#### **Consequence:**

A wheel separation from the vehicle can increase the risk of a crash.

# Remedy:

E-One will notify owners, and dealers will replace the front axle spindle, free of charge. The recall is expected to begin April 27, 2018. Owners may contact E-One customer service at 1-352-861-3612.

## Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150MR 18V-171

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

