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Sent on	03	07	2018	Expires on 05	07	2018			
From	Brad Ortloff, Manager of Auto Campaigns and Recalls								
Subject	Safety Recall: 2014-16 Odyssey: Driver Side Second Row Outer Seat Recliner								

DATE: March 7, 2018

TO: All Honda Sales, Service & Parts Managers and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Safety Recall: 2014–16 Odyssey: Driver Side Second Row Outer Seat Recliner

On March 7, 2018, American Honda initiated a market action to address a safety issue on **certain** 2014-16 Odyssey vehicles. The driver side second row outer seat seatback/recliner may not lock into position causing an unsafe condition.

#### **Basic Concern**

American Honda has decided that a defect, related to motor vehicle safety, exists in certain 2014-2016 model year Odyssey vehicles. The driver side second row outer seat seatback may not lock back into position. An unlocked seatback may move unexpectedly and cause the seat restraints to not operate as designed during a crash or a collision.

# **Campaign, Warranty and Repair Information**

The placeholder service bulletin 18-026, Safety Recall: Left (Driver Side) Second Row Seat Recliner Does Not Lock is posted on the Service Information System (SIS). The bulletin contains background information but at this time has no parts, warranty, or repair information available.

### **Parts Information**

Repair kits are not available at this time. American Honda expects to begin receiving repair kits in late March. An announcement will be made via an iN Message when parts are available.

## **Tools Information**

There are no special tools associated with the repair.

#### **Warranty Information**

Warranty information is not available at this time.

## **Customer Notification**

American Honda expects to complete initial customer notification by end of April 2018.

## NOTE:

The 2014-16 Odysseys affected by this market action also are many of the same vehicles affected by Service Bulletin 18-021 (STOP SALE/Safety Recall: Second Row Seat Striker Bracket (Seat Tipping)). As a result, DO NOT SELL THESE VEHICLES until all necessary remedies for both actions are applied.

Refer to your eResponsibility report or VIN inquiry to determine which units in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

Be sure to always check VIN Status Inquiry to determine eligibility for any open campaigns.