



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 21, 2018

Mr. Andy Jones
Daimler Trucks North America LLC
4747 N. Channel Ave.
Portland, OR 97217

NEF-150MR
18V-163

Subject: Power Steering Fluid Leak with Electrical Arcing

Dear Mr. Jones:

This letter serves to acknowledge Daimler Trucks North America LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FCCC/XBR/2011-2017
FCCC/XCL/2011-2017
FCCC/XCM/2011-2017
FCCC/XCR/2011-2017

Mfr's Report Date: March 12, 2018

NHTSA Campaign Number: 18V-163

Components:

STEERING:HYDRAULIC POWER ASSIST:HOSE, PIPING, AND CONNECTIONS

Potential Number of Units Affected: 9,480

Problem Description:

Daimler Trucks North America, LLC (DTNA) is recalling certain model year 2011-2017 Freightliner Custom Chassis Corporation (FCCC) XBR, XCL, XCM, and XCR recreational vehicle chassis, equipped with Cummins ISL engines. The power steering hose on the affected vehicles may be routed incorrectly, and, as a result, the hose may rub against the power stud on the starter motor, possibly causing electrical arcing and a power steering fluid leak.

Consequence:

Electrical arcing in the presence of leaking power steering fluid can increase the risk of a fire.

Remedy:

DTNA will notify owners, and dealers will reroute the power steering hose to provide proper clearance, free of charge. The recall is expected to begin on May 7, 2018. Owners may contact DTNA customer service at 1-800-547-0712. DTNA's number for this recall is FL-762. Note: This recall is an expansion of 16V-809.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please provide a list of the known vehicle manufacturers that purchased the affected FCCC chassis, and how many each manufacturer purchased.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As required in Part 573.6(c)(6), in the case of a defect, please amend your provided chronology of all of the principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information, with their dates of receipt. Please detail what steps, with dates, DTNA took between the time of the fire in 2017 and the recall decision in 2018.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement