



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 19, 2018

Mr. Kerry Legg
Vehicle Safety and Regulatory Compliance Manager
New Flyer of America Inc.
711 Kernaghan Avenue
Winnipeg, MB
Canada R2C 3T4

NEF-150MR
18V-155

Subject: Drive Shaft Failure Causing Loss of Drive Power

Dear Mr. Legg:

This letter serves to acknowledge New Flyer of America Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NEW FLYER/XDE35/2017
NEW FLYER/XDE40/2016-2018
NEW FLYER/XDE60/2016-2018

Mfr's Report Date: March 7, 2018

NHTSA Campaign Number: 18V-155

Components:

POWER TRAIN:DRIVELINE:DRIVESHAFT

Potential Number of Units Affected: 512

Problem Description:

New Flyer of America Inc. (New Flyer) is recalling certain 2016-2018 XDE40 and XDE60 and 2017 XDE35 Heavy Duty Urban Transit buses. The plastic end-caps of the drive shaft slip yoke may crack and fail.

Consequence:

Failure of the drive shaft end-caps would result in a loss of drive power, increasing the risk of a crash.

Remedy:

New Flyer will notify owners, and dealers will inspect the drive shaft slip yoke, replacing any drive shaft that has plastic end-caps on the slip yoke, free of charge. The recall is expected to begin March 21, 2018. Owners may contact New Flyer customer service at 1-204-224-6706. New Flyer's number for this recall is R18-002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received New Flyer's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

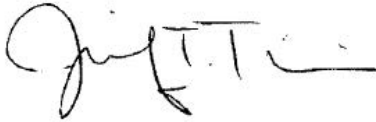
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with the first name being the most prominent.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement