OMB Control No.: 2127-0004

## Part 573 Safety Recall Report

### 18V-151

Manufacturer Name: Mercedes-Benz USA, LLC.

**Submission Date:** JUN 01, 2018 **NHTSA Recall No.:** 18V-151 **Manufacturer Recall No.:** 2018030005



#### **Manufacturer Information:**

Manufacturer Name: Mercedes-Benz USA, LLC.

Address: 13470 International Parkway

Jacksonville FL 32218

Company phone: 1-877-496-3691

### **Population:**

Number of potentially involved: 28 Estimated percentage with defect: 1 %

#### **Vehicle Information:**

Vehicle 1: 2017-2017 Mercedes-Benz E300

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: 213.048 ZF4J 1 vehicle. The recall population was determined through production

records. The potentially affected vehicles may have a misadjusted headlamp low

beam.

Production Dates: JAN 31, 2017 - FEB 15, 2017

VIN Range 1 : Begin : NR End : NR Not sequential

Vehicle 2: 2017-2017 Mercedes-Benz E300 4MATIC

Vehicle Type: LIGHT VEHICLES

Body Style : 4-DOOR Power Train : GAS

Descriptive Information: 213.049 ZF4K 14 vehicles. The recall population was determined through production

records. The potentially affected vehicles may have a misadjusted headlamp low

beam.

Production Dates: JAN 31, 2017 - FEB 15, 2017

Vehicle 3: 2017-2017 Mercedes-Benz E43 AMG

Vehicle Type: LIGHT VEHICLES

Body Style: 4-DOOR
Power Train: GAS

Descriptive Information: 213.064 ZF6E 13 vehicles. The recall population was determined through production

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Descriptive Information: records. The potentially affected vehicles may have a misadjusted headlamp low

beam.

Production Dates: JAN 31, 2017 - FEB 15, 2017

#### **Description of Noncompliance:**

Description of the Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has

Noncompliance: determined that on certain E-Class vehicles (213 platform) the LED headlamps

might not have been adjusted according to specification within the

manufacturing process.

FMVSS 1: 108 - Lamps, reflective devices, and assoc. Equipment

FMVSS 2: NR

Description of the Safety Risk: The headlamp, adjustment may deviate from the tolerance range required

under FMVSS 108. The low beam range may be reduced. Glare of oncoming

traffic can be ruled out.

Description of the Cause: Due to incorrect settings of the headlamp adjustment device in the vehicle

assembly plant the adjustment might not meet the tolerance range that is

required under FMVSS 108.

Identification of Any Warning NR

that can Occur:

#### **Supplier Identification:**

#### **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

#### **Chronology:**

In late February 2017, DAG launched initial investigations based on results of internal vehicle quality audits. On certain vehicles with LED headlamps, deviations in the headlamp adjustments were identified.

Countermeasures were immediately implemented to ensure correct adjustment values.

In July 2017, DAG became aware that vehicles with incorrectly adjusted headlamps had possibly been delivered to customers. Subsequent investigations were launched to analyze the impact of the deviation on the range of the headlamp.

Towards the end of 2017, DAG evaluated the potential impact of the issue on road safety and compliance based on the collected data.

In addition, the total number of potentially affected vehicles was determined.

In February 2018, DAG determined that the initial setting of the headlamps might deviate from the tolerance range required under FMVSS108.

#### **Description of Remedy:**

Description of Remedy Program: As a precautionary measure, an authorized Mercedes-Benz dealer, will

first check the basic setting of the headlamps on the affected vehicles and correct it, if necessary. Pursuant to 49 C.F.R. § 577.11(e), MBUSA does not plan to provide notice about pre-notice reimbursement to owners since all involved vehicles remain covered under the vehicle's New Vehicle

Limited Warranty.

How Remedy Component Differs NR

from Recalled Component:

Identify How/When Recall Condition A correction of the headlamp adjustment process in the assembly plant

was Corrected in Production: ensures that this issue can no longer occur from February 21st, 2017

onwards.

#### **Recall Schedule:**

Description of Recall Schedule: NR

Planned Dealer Notification Date : MAR 16, 2018 - MAR 16, 2018 Planned Owner Notification Date : MAR 23, 2018 - MAR 23, 2018

\* NR - Not Reported