



VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: March 14, 2018

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Safety Recall 69Q9 - TAKATA SDI Driver Frontal Airbag Inflator
Certain 2007-2014 MY Volkswagen Vehicles Equipped with a Takata SDI Driver Frontal Airbag

IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION

Safety Recall 69Q9 will replace Safety Recall 69M9. Please refer to the 69Q9 Safety Recall circular posted to Elsa and ServiceNet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection