



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 14, 2018

Mr. Chris Sandvig
Volkswagen Group of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326

NEF-150SM
18V-148

Subject: Driver's Frontal Air Bag Inflator May Rupture

Dear Mr. Sandvig:

This letter serves to acknowledge Volkswagen Group of America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VOLKSWAGEN/CC/2009-2014
VOLKSWAGEN/EOS/2010-2011
VOLKSWAGEN/GOLF/2010-2014
VOLKSWAGEN/PASSAT/2007-2010
VOLKSWAGEN/PASSAT WAGON/2007-2010

Mfr's Report Date: March 6, 2018

NHTSA Campaign Number: 18V-148

Components:

AIR BAGS:FRONTAL:DRIVER SIDE INFLATOR MODULE

Potential Number of Units Affected: 51,352

Problem Description:

Volkswagen Group of America, Inc. (Volkswagen) is recalling certain 2009-2014 Volkswagen CC, 2010-2014 Golf, 2010-2011 Eos, 2007-2010 Passat Sedan, and 2007-2010 Passat Wagon vehicles. Upon deployment of the driver's frontal air bag, excessive internal pressure may cause the inflator to explode.

Consequence:

In the event of a crash necessitating deployment of the driver's frontal air bag, the inflator could explode with metal fragments striking the vehicle occupants potentially resulting in serious injury or death.

Remedy:

Volkswagen will notify owners, and dealers will replace the driver's frontal air bag inflator with an alternative inflator, free of charge. The recall is expected to begin March 15, 2018. Owners may contact Volkswagen customer service at 1-800-893-5298. Volkswagen's number for this recall is 69Q9. Note: This recall partially supersedes recall 16V-078.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Volkswagen's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at (202) 366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,



Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement