



## IMPORTANT SAFETY RECALL

March 6, 2018

Triple E Recreational Vehicles A Division of Triple E Canada Ltd.

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U.S. Mailing: P.O. Box 68 Walhalla, ND 58282

LEISUREVANS.COM

«Owner\_Name»
«Address1»
«Address2»
«Address3», «Prov»
«Postal Code»

"This notice applies to your vehicle, VIN #«VIN»

Coach Serial #«Serial»

Triple E Recreational Vehicles Recall CA#8930-1

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that certain 2017 & 2018 Unity (All models), Wonder (All models) & Serenity motorhomes manufactured between January 2017 & February 2018 fail to conform to Federal Motor Vehicle Safety Standard

## **Description of Noncompliance:**

The OCCC (Occupant & Cargo Carrying Capacity) weight has been calculated incorrectly indicating more OCCC weight than the motorhome has. As a result, the vehicle could be overloaded, which would result in poor vehicle handling characteristics increasing the risk of a crash causing injury and/or damage to property.

## To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Two (2) OCCC decals and one (1) Tire decal are provided at this time. Please follow the included information to adhere these decals to your motorhome.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a prenotification remedy of the problem associated with this recall.

For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Relations / Warranty department or by e-mail recalls@tripleerv.com in the subject line "Recall CA#8930-1".

## For U.S. Residents

If Triple E Recreational Vehicles fails or is unable to remedy this potential defect without charge, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. SE, Washington, DC 20590 or call the toll free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153) or go to <a href="http://www.safercar.gov">http://www.safercar.gov</a>

We regret the inconvenience this Recall may cause you but want you to have complete satisfaction with your Leisure Travel Vans product. Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,

Brad Wall

Bud Wall

Customer Relations/Warranty Manager

BW/wcw

Enclosures