

U.S. Department of Transportation

National Highway Traffic Safety Administration

March 9, 2018

Mr. John Kobylarz Automotive Safety Office Jaguar Land Rover North America, LLC 555 MacArthur Boulevard Mahwah, NJ 07430

Subject: Air Inlet Door may Detach Causing Windows to Fog

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NEF-150JK

18V-139

#### Makes/Models/Model Years:

LAND ROVER/RANGE ROVER VELAR/2018

Mfr's Report Date: March 1, 2018

NHTSA Campaign Number: 18V-139

## **Components:**

VISIBILITY:DEFROSTER/DEFOGGER SYSTEM

**Potential Number of Units Affected:** 7,090

#### **Problem Description:**

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2018 Range Rover Velar vehicles. The air inlet door linkages for the ventilation system may detach, preventing the system from clearing fog or condensation from the windshield and windows.

## **Consequence:**

If condensation or fog cannot be cleared, the driver's visibility may be affected, increasing the risk of a crash.

# Remedy:

Land Rover will notify owners, and dealers will update the vehicle software to control the length of movement of the ventilation actuator arm, free of charge. The recall is expected to begin April 23, 2018. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N143.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

