

PART 573 Defect and Noncompliance Report

Date: January 25, 2018

This report serves as **American Custom Golf Cars, Inc.'s** (aka ACG, Inc.) notification to the U.S. Department of Transportation, National Highway Traffic Safety Administration that a noncompliance with Federal Motor Vehicle Safety Standard #500 may exist in certain ACG MOKE Low-speed Vehicles.

ACG, Inc. decided that this possible non-compliance existed in these vehicles on January 24, 2018.

I. Manufacturer

Manufacturer's corporate name: **American Custom Golf Cars, Inc.** (aka ACG, Inc.)

Vehicle brand: **ACG**

Vehicle line/model: **MOKE**

This notification concerns a noncompliant component that the above identified manufacturer did not manufacture:

Component: **Windshield Glazing**

Manufactured by:

PLANT INFORMATION

Plant Name: **CHANGZHOU AIERFA VEHICLE CO., LTD.**

Address: **18 GANGXI ROAD
CHANGZHOU JIANGSU
CHINA 213138**

Contact Info:

Contact: **CHEN HONGFA**

Phone: **86 519 68885111**

e-mail: **unknown**

DOT Glazing Manufacturer's ID: **937**

Name, address, e-mail, and phone and fax numbers for the person(s) to whom inquiries about this report should be directed:

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Manufacturer's assigned campaign number: **ACG-RC2018-01**

II. Identification of the Recall Population and Its Size

Make: **ACG**

Model: **MOKE**

Model Year(s): **2016, 2017**

Inclusive dates of manufacture (month and year): **04-2016, 12-2017**

Body Style/Type:

4 passenger open vehicle (no doors) with canvas roof - Low Speed Vehicle - Battery Electric

VIN range: all vehicles with "A" in position #5

Total number of these vehicles:

2016 MY: 25

2017 MY: 47

TOTAL: 72

The percentage of the recall population estimated to actually contain the noncompliance:

Currently undetermined, but could potentially be 100%

The recall population is from the first date to last date that ACG MOKE was manufactured in 2016 and 2017. No 2018 model vehicles have been produced. The recall population consist of all ACG MOKE LSV's that were manufactured by ACG, Inc.

III. Description of the Noncompliance and Chronology of Events

During compliance inspection on January 24, 2018 of 2018 model year prototype vehicle (ACG MOKE LSV) by **Miro Kefurt**, it was visually determined that the Windshield, while labeled as **AS-1** by the Glazing Manufacturer (DOT ID 937) did not appear to be a laminated glazing as required by FMVSS #500, but rather it is improperly labeled AS-2 type tempered glazing.

The ACG MOKE LSV vehicles are assembled mostly from mechanical components (and that includes glazing) that are manufactured in China by various companies.

A supplier that collaborates with **ACG, Inc.** (Imagine) packages all these separate components into "kits" that are then individually crated and then shipped in cargo containers to USA.

ACG Inc. then fully assembles these vehicles at a plant located in Chino, California and assigns to the finished Low Speed Vehicles their own VIN. 1A9 (596)

Vehicles are then sold through Dealers or directly to end consumers.

There have not been any complaints from owners of the already sold ACG MOKE LSVs either directly to ACG, Inc. or through the selling dealers about the windshield.

There have not been any reported accidents or incidents and ACG, Inc. has no knowledge of any injury resulting from this noncompliance.

ACG, Inc. already notified the Glazing manufacturer as well as the "kit" supplier (Imagine) of this finding of improper labeling that results in this noncompliance with FMVSS #500, which specifically stipulates that the windshields in LSVs must be of AS-1 or AS-4 composition.

Ofcourse ACG, Inc. realizes that this noncompliance may result in vehicle occupant injury, in such unlikely instance that the windshield may be shattered.

This noncompliance was determined by a visual inspection on January 24, 2018, and since only one vehicle was so inspected it is currently unknown if this noncompliance exists in any of the previously produced model year 2016 and model year 2017 ACG MOKE LSV vehicles.

* Imagine contact information:

Jiangsu Imagine Electric Vehicle Manufacture Co.,Ltd.

North of industry zone,

Benniu town, Changzhou,

China

IV. The Remedy Program and Its Schedule

The program for remedying the noncompliance, including the plan for reimbursing those owners and purchasers who may have incurred costs to remedy the noncompliance has not yet been fully formulated.

However ACG, Inc. intends to notify all known owners of the 2016 and 2017 model year ACG MOKE LSVs by mail approximately the second week of February 2018, after the recall notice is approved by the Recall Management Division.

Printing and preparing the notices after their approval should take not more than 10 business days.

Currently ACG, Inc. has stopped the production of 2018 model year ACG MOKE LSV vehicles until such time that AS-1 or AS-4 type glazing can be obtained, perhaps from alternate glazing supplier.

Future production remedy will be Windshield visual inspection prior installation onto the vehicle to assure that it is indeed AS-1 or AS-4 type glazing, which is properly labeled.

Notifications to ACG dealers will be mailed and e-mailed as soon as practicable and completed not later than about February 15, 2018.

ACG MOKE LSV vehicle owners will be instructed to have their local ACG dealer inspect the vehicle windshield in order to determine if it is compliant or noncompliant.

The ACG dealers will be instructed in detail on how to conduct this inspection, and if noncompliance is determined on how to replace the Windshield free of any charges to the vehicle Owner.