

# IMPORTANT SAFETY RECALL NOTICE

**This notice applies to your vehicle, VIN: [insert VIN here]**

**NHTSA Recall # 18V135**

Dear ACG vehicle owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

ACG, Inc. has decided that certain **2016 - 2017 Model Year MOKE LSVs**, fail to comply to Federal Motor Vehicle Safety Standards (FMVSS) No. 205 "Glazing Materials" and No. 500 "Low Speed Vehicles".

## **! IMPORTANT !**

- **your ACG MOKE LSV is being recalled**
- **you should take it to your ACG dealer for inspection**

### *Why is a recall being conducted?*

Your 2016 or 2017 **ACG MOKE LSV** may have noncompliance with Federal Motor Vehicle Safety Standard No. 205 and No. 500, because a windshield of incorrect glazing composition (tempered glass) may have been installed rather than the required windshield constructed of laminated safety glazing.

In the event of a crash, if the incorrect non-laminated windshield glass shatters, it can increase the risk of injury.

### *What are we doing about the problem?*

Your ACG vehicle dealer will inspect the vehicle free of charge. If windshield replacement is determined to be required, it will be replaced free of charge in about two hours, and your vehicle can be driven immediately after the replacement is completed.

### *What should you do?*

Contact your local ACG vehicle dealer, or if you do not know where an ACG dealer is located in your area, please contact ACG, Inc. directly either by e-mail to [dan@californiaroadster.com](mailto:dan@californiaroadster.com) or by phone (909) 597-2885.

### *What if you no longer own this vehicle?*

Please contact ACG, Inc. directly either by e-mail to [dan@californiaroadster.com](mailto:dan@californiaroadster.com) or by phone (909) 597-2885.

### *Who should you contact if you have further questions or concerns?*

Please contact ACG, Inc. directly either by e-mail to [dan@californiaroadster.com](mailto:dan@californiaroadster.com) or by phone (909) 597-2885.

**If you are the lessor of this vehicle**, please forward a copy of this notice to the lessee within ten days to comply with Federal regulations.

If you have already paid to have your **ACG MOKE LSV** repaired for this condition, you may be eligible for reimbursement of the charges you paid for the replacement windshield.

To learn more about what you need to do to obtain reimbursement, Please contact ACG, Inc. directly either by E-mail to [dan@californiaroadster.com](mailto:dan@californiaroadster.com) or by Phone (909) 597-2885..

If after having attempted to take advantage of this recall you believe you have not been able to have your **ACG MOKE LSV** remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

**ACG, Inc.**

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**Manufacturer's assigned campaign number: ACG-RC2018-01**