TECHNICAL INSTRUCTIONS

FOR

SAFETY RECALL JOJ

WHEEL REPLACEMENT

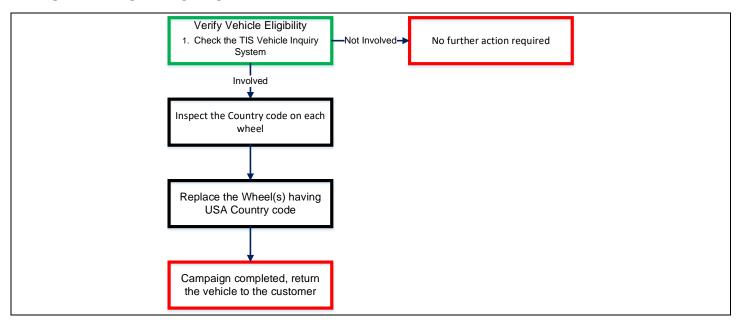
CERTAIN 2018 MODEL YEAR SIENNA

The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this recall are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this recall repair are required to currently hold <u>at least one</u> of the following certification levels:

- Maintenance Technician
- Certified Technician (any specialty)
- Expert Technician (any specialty)
- Master Technician
- Master Diagnostic Technician

It is the dealership's responsibility to select technicians with the above certification level or greater to perform this recall repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

I. OPERATION FLOW CHART



II. IDENTIFICATION OF AFFECTED VEHICLES

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Safety Recall, and that it has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were completed by another dealer.

III. PREPARATION

A. PARTS

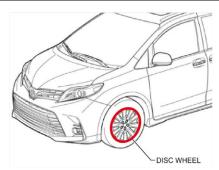
| Part Number | Part Description | Quantity |
|------------------------|----------------------------|----------------------|
| 4611-08060 | Wheel, Disc | - |
| Consult the Electronic | Fitting Kit, Tire Pressure | 1pc / affected wheel |
| Parts Catalog for the | Monitor Valve | |
| Applicable P/N | | |

B. TOOLS & EQUIPMENT

- Techstream
- Standard Hand Tools
- Torque Wrench

IV. BACKGROUND

The involved vehicles may have been equipped with certain 10 spoke alloy wheels that may not have been manufactured properly. Under certain driving conditions involving impact to the wheels, these wheels can crack in the spokes and could ultimately separate at the hub. If the wheel separates at the hub, a loss of vehicle control could occur, increasing the risk of a crash



V. WORK PROCEDURE

1. INSPECT THE COUNTRY CODE ON ALL 4 WHEELS

- a. Remove all 4 wheels on the vehicle
- b. Inspect the Country code found on the back of the 4th spoke away from the valve stem (counterclockwise)



NOTE: You may have to clean the wheel to inspect the country code



If it has USA on the wheel then REPLACE THE WHEEL

*The new wheel may come with a USA stamp. The new wheel will be considered good.



If you find MEX on the wheel then the wheel is <u>GOOD</u> <u>DO NOT REPLACE THE WHEEL</u>

Wheel Torque: 76 ft*lbs (103 N*m, 1050kgf*cm)

◄ VERIFY REPAIR QUALITY ►

If you have any questions regarding this update, please contact your regional representative.

VI. APPENDIX

A. PARTS DISPOSAL

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused, unless requested for parts recovery return.

B. CAMPAIGN DESIGNATION DECORDER

