

March 2, 2018

Mr. Cory Hoffman Senior Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501

Subject: Wheels may Crack after an Impact

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years: TOYOTA/SIENNA/2018

Mfr's Report Date: February 22, 2018

NHTSA Campaign Number: 18V-130

Components: WHEELS

Potential Number of Units Affected: 55

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2018 Toyota Sienna vehicles built with a specific lot of 10spoke alloy wheels from one production facility. These wheels may not have been properly cooled during manufacturing. As a result, the wheels may crack in the spokes from an impact while driving.

Consequence:

If the wheels crack at the spokes, the wheel may separate from the hub assembly causing a loss of vehicle control and increasing the risk of a crash.

Remedy:

Toyota began notifying owners initially by phone on February 26, 2018 and will mail letters to any unnotified owner starting on April 20, 2018. Dealers will inspect the wheels and replace them if necessary depending on their production location, free of charge. Owners may contact Toyota customer service at 1-888-270-9371. Toyota's number for this recall is J0J.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 18V-130

We have received Toyota's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian Chief, Recall Management Division Office of Defects Investigations Enforcement

