

Keystone RV Company

3/8/18

SAFETY ADVISORY # 18-314

Zinger/Longhorn GFCI Ground Wire

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may have a ground wire at the GFCI receptacle improperly installed. If the ground wire shorts, there is an increased risk of damage or fire to the unit.

Models Included: 2018 Zinger Travel Trailers
2018 Longhorn Travel Trailers

Serial Number Ranges: 2018 Zinger JS370824 - JS372476
2018 Longhorn JS379108 - JS379203

Parts Required: Either one of the listed parts can be used for this repair; either part can be purchased locally.

1 – KRV # 373867 - Terminal - Copper Crimp Conn. - CS ONLY - Open End - 18-10 Ga - 2006SB

1 – KRV # 108310 - Terminal - Twist Cap - w/Wings - 14-10 Ga - #92 Green

Tools Required: - Screw driver - Wire cutters - Crimp tool

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

REPAIR INSTRUCTIONS



Fig. 1

Step 1

Verify on Key Express that the unit requires repair.

Step 2

Locate the GFCI receptacle in the unit that has the test button on the receptacle. There is only one receptacle like this in the unit, Figure 1.

**Fig. 2****Step 3**

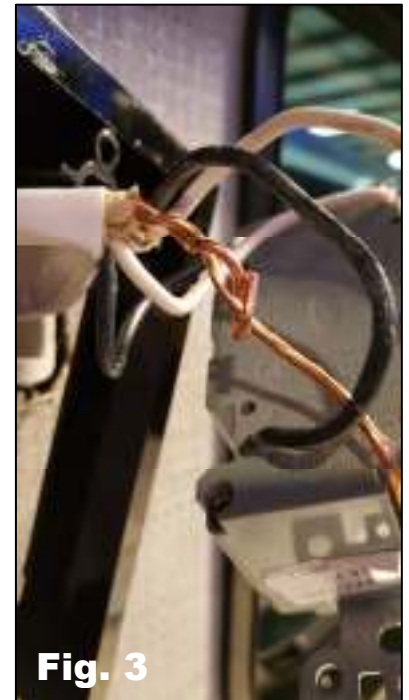
Remove the receptacle and inspect the bare copper ground wires for proper installation, Figure 2. There should be a copper crimp connector that crimps the ground wires together.

Step 4

If there is a copper crimp connector, as in Figure 2, attached to the bare copper wires, proceed to Warranty Reimbursement. If not continue to step 5.

Step 5

If there is no copper crimp connector (see Figure 3), remove the wire from the GFCI receptacle and install an approved connector as listed under the “Parts Required” section above. Reattach the ground wire to the GFCI receptacle and install the GFCI receptacle in receptacle box. Proceed to Warranty Reimbursement.

**Fig. 3****WARRANTY REIMBURSEMENT**

Submit a claim on Key Express using **Flat Rate Code # 7131442F**.

- In the “**Complaint**” section note “*Safety Advisory # 18-314*”.
- In the “**Cause**” section note “*Copper crimp connector installed*” or “*No copper crimp connector installed*”.
- In the “**Correction**” section note “*No repair needed*” or “*Installed copper crimp connector*”.

The amount of time authorized for repair is **.5 hour** per vehicle to inspect and repair.

Please call Keystone RV Customer Service at **(844) 361-8455** if you have any questions.