



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 1, 2018

Mr. Garrett Carolus
Keystone RV Company
P.O. Box 2000
Goshen, IN 46527

NEF-150MR
18V-121

Subject: Incorrectly Installed GFCI Receptacle

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

CROSSROADS/LONGHORN/2018
CROSSROADS/ZINGER/2018

Mfr's Report Date: February 19, 2018

NHTSA Campaign Number: 18V-121

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 1,747

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2018 Crossroads Zinger and Longhorn recreational trailers. The ground wire at the GFCI receptacle may be improperly installed, possibly resulting in an electrical short.

Consequence:

An electrical short can increase the risk of a fire.

Remedy:

Keystone will notify owners, and dealers will inspect the connection at the GFCI receptacle, correcting the ground wire connection as necessary, free of charge. The recall is expected to begin April 12, 2018. Owners may contact Keystone customer service at 1-866-425-4369. Keystone's number for this recall is 18-314.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Keystone's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian". The signature is fluid and cursive, with a long horizontal stroke at the end.

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigations
Enforcement